



# Privacy Policy – Gaavor (Pty) Ltd

*Last Updated: 16 July 2025*

Gaavor (Pty) Ltd (“we”, “us”, or “our”) is committed to protecting the privacy of all users of its software products and services, including the Gaavor Safety Risk Observation (SRO) system. This Privacy Policy explains how we collect, use, store, and protect your personal information in compliance with the Protection of Personal Information Act (POPIA), Act No. 4 of 2013.

## 1. Information We Collect

We collect personal information including, but not limited to:

- Full Names
- Usernames
- Employee Numbers
- Email Addresses
- Cellphone Numbers
- Safety Risk Observation Data
- Login Credentials (Passwords encrypted)

## 2. Purpose of Collection

Your information is collected solely to:

- Provide access and functionality within our software systems
- Facilitate workplace safety observation and reporting
- Generate reports and analytics for authorized users and organizations
- Comply with applicable laws and regulations

We do not use your data for marketing or any purpose unrelated to the services provided, we only use it for the system’s notification messages.

## 3. Consent

Users are required to provide explicit consent to data collection and processing via an opt-in checkbox prior to using the services.





## **4. Access and Disclosure**

Personal data access is strictly limited to:

- Authorized employees of Gaavor (Pty) Ltd
- Authorized personnel of client organizations holding valid licenses

We do not disclose personal information to third parties except as required by law or with your explicit consent.

## **5. Data Security**

We implement industry-standard security measures including:

- HTTPS encrypted connections
- Encrypted passwords (MD5 plus additional methods)
- Role-based access controls
- Secure data storage and internal access restrictions

## **6. User Rights**

You have the right to:

- Request access to your personal information
- Request correction or deletion of your data
- Withdraw consent to data processing, which may limit system usage

Requests may be submitted via [support@gaavor.co.za](mailto:support@gaavor.co.za) or through the platform's support channel.

## **7. Data Retention**

Personal information is retained only as long as necessary for system operations and legal compliance.





## **8. Updates to This Policy**

We reserve the right to modify this Privacy Policy. Updates will be posted on our website and users notified where applicable.

## **9. Contact Us**

Gaavor (Pty) Ltd  
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